

WHAT IS THE SUPERSKI FAMILY?

The Superski Family is a quantity of ski days with seasonal validity in the entire Dolomiti Superski area which can be purchased and used by a family group. The family group members can use their ski passes individually or together with the other members. There is no rate distinction between adults, junior or senior.

HOW IS A FAMILY GROUP COMPOSED AND HOW MANY CARDS CAN BE ASSOCIATED TO A FAMILY GROUP?

A family group can be composed of at least 3 and a maximum 8 members over the age of 8 (born before 11/30/2011). Parents, their children and the grandparents can be part of the group. Uncles, grandchildren, brothers-in-law, daughters-in-law, etc. cannot be part of a family group.

The family group has to consist of at least one parent and one of his/her children (born before 30/11/2011).

All people will be associated at the moment of purchase, the subsequent modification and / or addition of members is not permitted. The Superski Family ski ticket is personal, therefore every member of a Superski Family formula gets his/her ski pass.

HOW DOES THE SUPERSKI FAMILY WORK?

At the moment of purchase, the number of ski days can be chosen with a minimum of 10 days and a maximum of 20 days per member. Each member of a family group will get a personal ski pass and for each day of use of a card belonging to the family group a ski day will be reduced from the total purchased amount.

ARE CHILDREN UNDER 8 YEARS INCLUDED IN THE SUPERSKI FAMILY?

Children under 8 years (born after 30/11/2011) are get a Dolomiti Superski seasonal ski pass for free, valid for the current season, if the relative parent purchases a Superski Family ski pass contemporaneously.

If the head of the family's spouse (or alternatively his/her partner in life) is also a member of the family group, all their less than 8 years old children (born after 30/11/2011) are entitled to obtain a free Dolomiti Superski ski pass valid for the entire season.

These free ski passes are not part of the family group ski passes and therefore the related ski days will not be considered/deducted.

WHICH DOCUMENTS ARE REQUIRED?

The family relationships (grandparents-parents-children), the marriage or cohabitation must be proved by original certificates from public authorities (i.e. family status certifications, birth certificate, ID's, etc.), not replaceable by self-certification or similar procedures.

HOW MANY DAYS CAN BE PURCHASED AND IS IT POSSIBLE TO RECHARGE?

From 10 to 20 ski days can be purchased for each member of the family group, which can be used indiscriminately by any family group member. Once the ski days are consumed, the number of ski days may be recharged only once for each combination of Superski Family ski passes, with a minimum of 10 to a maximum of 30 ski days in pieces of 5.

WHAT IS THE PRICE?

There are variable prices based on the number of people associated to the family group and the number of days purchased; please refer to the price list for more information, with particular attention to the average price for each single skiing day.

There are no reductions of any kind.

WHERE CAN THE SUPERSKI FAMILY BE PURCHASED?

Each new combination of Superski Family ski passes, can be issued exclusively in the central sales offices. All members of the family group have to be present at the sales office contemporaneously, to achieve the picture combined with each ski pass. In case of renewal of a Superski Family combination in the same composition, as already activated in the previous winter season, it suffices to present all the Superski Family ski cards referred to the same family unit at a central point of sale or the ski passes can be activated directly from our website www.dolomitisuperski.com. The eventual addition of a new family member to a combination of Superski Family ski passes already issued during the previous winter season, has to be done exclusively at the moment of the first renewal of the combination, with the physical presence of the new member at the issuing office, together with all the Superski Family ski passes related to the family group to be renewed and a personal identification which confirms the relationship to the family group.

HOW CAN THE REMAINING SKI DAYS BE CHECKED?

The remaining ski days can be checked on the display of the new ski pass gates at the lifts at the first entry of the day, at the central ticket sale points or online in the My Dolomiti area.

IS IT POSSIBLE TO COMBINE THE MULTISPORT INSURANCE?

It is possible to combine the Multisport insurance also for single family members.

ARE THERE REFUNDS FOR UNUSED DAYS?

Unused ski days will not be refunded at the end of season, neither are these days valid in the following winter season.

ARE REFUNDS PROVIDED IN CASE OF ACCIDENTS?

There are no refunds in case of ski accidents, as the purchased ski days can be used by the other family members.

CAN THE SUPERSKI FAMILY SKI PASSES BE TRANSFERRED?

Ski passes issued with the Superski Family formula are strictly personal, issued with name and photo of the owner saved also in the system. Therefore they cannot be transferred to third parties, even if free of charge nor exchanged within the family group.

WHAT HAPPENS IN CASE OF MISUSE?

If Superski Family ski passes are used by a different person than its holder, 10 ski days will be diminished from the total amount of ski days available at the moment of the abuse's ascertaining. In case of misuse of free passes granted to children under 8 years of age (born after 30/11/2011), the pass will be blocked or withdrawn. Any abuse will be prosecuted according to law and through any legal action or proceeding deemed necessary or proper for ascertaining the offender's criminal (e.g. for fraud – art. 640 of the Italian Penal Code) and civil liability.

DO THE SUPERSKI FAMILY SKI PASSES INCLUDE 5 SKIING DAYS IN THE SKI AREAS ADAMELLO BRENTA AND BRENTONICOSKI?

Ski passes issued with the Superski Family formula do not include 5 skiing days in the ski area Adamello Brenta, while the free seasonal ski passes granted to children under the age of 8 include the 5 days of validity in the ski areas Adamello Brenta and Brentonicoski. le 5 giornate di validità.